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INSIS AI Knowledge Assistant

Turn INSIS Knowledge Into Operational Speed

The INSIS AI Knowledge Assistant transforms INSIS documentation into instantly accessible operational intelligence, helping insurers configure, operate and evolve their core platform faster.

By making platform knowledge searchable and contextualized, the assistant reduces delivery friction, accelerates configuration work and improves internal capability. Initial internal estimates indicate:

- **Up to 40% productivity improvement for junior users**
- **Around 10% efficiency gain for senior experts**

The solution is currently available **for INSIS version 12 onwards.**

When Delivery Friction Becomes a Cost Problem

INSIS orchestrates the full insurance operating model across products, rules, workflows and integrations. As insurers accelerate product launches, upgrades and regulatory updates, platform capability is no longer the main constraint. The challenge is accessing and applying the right knowledge quickly.

Common operational friction points include:

- **Documentation distributed** across versions and repositories
- **Dependency** on a limited number of senior specialists
- **Long onboarding cycles** for new team members
- **Repeated consultancy support** for configuration questions
- **Delivery delays** caused by knowledge bottlenecks

Turning INSIS Knowledge into Operational Intelligence

The INSIS AI Knowledge Assistant is a secure standalone SaaS solution designed to help insurers access and apply INSIS knowledge more efficiently. It operates independently from the INSIS core platform and is accessed through secure web authentication. The assistant does not modify INSIS transactional systems or platform logic. Instead, it improves how documentation and configuration knowledge are retrieved and used.

The assistant enables users to get:

Immediate retrieval of precise configuration and release guidance

Contextual responses to recurring operational questions

Efficient comparison of version differences

Reduction of specialist escalation for repetitive configuration topics

> *Rather than replacing expertise, INSIS AI Knowledge Assistant amplifies it.*

Practical Applications with Measurable Impact

Accelerating Configuration Decisions
When a product variation or regulatory update requires configuration aligned with a specific INSIS release, version-aware guidance is retrieved instantly.

Impact:

- Faster configuration cycles
- Reduced misinterpretation risk
- Lower rework
- Shorter time-to-market

Reducing Escalation and Specialist Dependency
When clarification is required on configuration or integration parameters across versions, contextualized guidance is delivered immediately.

Impact:

- Lower dependency on scarce expertise
- Faster resolution of recurring questions
- Improved delivery predictability

Improving Day-to-Day Operational Efficiency
During routine INSIS operation, recurring configuration and documentation queries are resolved instantly.

Impact:

- Higher delivery throughput
- Reduced cost per configuration change
- Increased internal autonomy

Supporting Upgrade and Release Analysis
When assessing differences between INSIS releases during upgrade planning, relevant documentation comparisons are retrieved efficiently.

Impact:

- More predictable upgrade cycles
- Reduced implementation risk
- Improved transformation control

Strategic Benefits

Faster Configuration and Rollouts
Teams access precise INSIS guidance instantly.

Lower Configuration Effort
Less time spent searching documentation or escalating questions.

Greater Internal Autonomy
Teams resolve platform questions without constant specialist support.

Increase Internal Productivity
Enable faster onboarding and higher output across experience levels.

Up to **40% productivity gain** for junior users

Improved Delivery Predictability
Consistent guidance reduces errors, rework and delays.

Stabilize Transformation ROI
Control delivery cost, improve execution speed and increase predictability across INSIS evolution initiatives.

Stronger Internal Capability
Knowledge becomes accessible across teams, improving onboarding and productivity.

Up to **10% efficiency gain** for senior experts

AI You Can Trust in Regulated Insurance Environments

Built on a European AI foundation based on the Mistral large language model, **the solution aligns with EU regulatory and data sovereignty expectations.**

It is designed for controlled deployment in regulated insurance environments.

This is not experimental AI.
It is operational AI focused on measurable efficiency and governed deployment.

Next Evolution: Customer-Specific Knowledge

The next phase of the INSIS AI Knowledge Assistant will allow you **to extend the assistant with your own documentation and configuration knowledge.**

This will enable the assistant to provide guidance not only on standard INSIS capabilities but also on **your own specific implementations**, **integrations and customizations.** Planned capabilities include:

Search across INSIS documentation and release notes

Customer-specific configuration knowledge

Contextual answers based on client implementations

Let's Talk to evaluate the Impact on Your INSIS Operating Model!

Explore how the INSIS AI Knowledge Assistant can strengthen internal capability, reduce delivery friction and improve transformation ROI. Contact us or request a live- demonstration to assess the impact within your INSIS environment.

Talk to an Expert

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